

**Contact Tracing Measure  
<Guidelines for Mobile SMS  
Service for Contact Tracing>**

## **Note:**

**While contact tracing is required, the methods of collecting contact history are various and subjected to venue operators. This guideline mainly introduces the SMS based service launched by Executive Yuan of Taiwan.**

# Key Features of the Mechanism

# 簡訊完全免費

電信業者完全吸收費用

It's FREE

Telecom operators fully  
absorb the cost



No Personal Information to the venue operators

# 免留個資給店家

簡訊紀錄留電信業者，  
僅供指揮中心疫調使用，  
只保留**28**天

(以兩個潛伏期14天x2計算)

SMS record will be kept for 28 days by the telecom operators for the use of epidemic investigation from CECC only.



phone	text	time
030000	場所代碼：012345678901234 本次實聯簡訊防疫目的使用。	1621388584
090000	場所代碼：012345678901235 本次實聯簡訊防疫目的使用。	1621388674
090000	場所代碼：012345678901236 本次實聯簡訊防疫目的使用。	1621388764
030000	場所代碼：012345678901237 本次實聯簡訊防疫目的使用。	1621388854
090000	場所代碼：012345678901238 本次實聯簡訊防疫目的使用。	1621388944
030000	場所代碼：012345678901239 本次實聯簡訊防疫目的使用。	1621389034
090000	場所代碼：012345678901240 本次實聯簡訊防疫目的使用。	1621389124
030000	場所代碼：012345678901241 本次實聯簡訊防疫目的使用。	1621389214
090000	場所代碼：012345678901242 本次實聯簡訊防疫目的使用。	1621389304
030000	場所代碼：012345678901243 本次實聯簡訊防疫目的使用。	1621389394



# 適用領域

Applicable field

Stores

店家

公務機關

Public/  
Government  
Agencies

小攤商

Vendors

公共運輸

Public Transport

**3 Methods Available**

方法 1

# Method 1

Scan the QR code, the venue code will automatically appear with the recipient 1922; Send SMS to complete the contact tracing measure.

# 五秒三步驟

掃描QRCode

5 seconds 3 steps

自動出現場所代碼簡訊與收件人1922

送出簡訊即完成實聯

免接觸

No body contact

免APP

No APP

免打字

No typing

免個資

No personal information

免費

FREE

1

掃描店家  
QR Code

Scan QR  
Code



2

按下連結

Press the link



3

發送簡訊

Send the  
message



2



# Method 2

方法 2

Use the additional function of the "疾管家" on Line

NTT

# 使用疾管家 LINE頻道的附加功能

1 Open "疾管家" on LINE

(only 1 official channel)  
打開LINE疾管家官方頻道



2 開啟  
掃描功能

Click Scan

Function



3 掃描店家  
QR Code

Scan QR Code



4 按下連結

Click the Link



5 發送簡訊  
Send

message



3

# How to add '疾管家' on LINE

Add Official

Channel of "疾管家":

LINE ID :

[@taiwancdc](https://line.me/tv/@taiwancdc)

# 疾管家 在這裡



認明盾牌標誌  
掃描立即加入



# Method 3

方法 3

What if there's no camera function on my phone?

## 沒有照相功能的手機 如何使用？

1

打開  
簡訊功能



Open text  
messaging  
function

2

收件人  
輸入1922



Recipient  
key in: 1922

3

訊息欄位  
輸入店家碼



Key in venue  
code in the  
message field

4

發送簡訊



Send the  
message

4

# Quick Reminder



# PREPARING FOR THE PANDEMIC



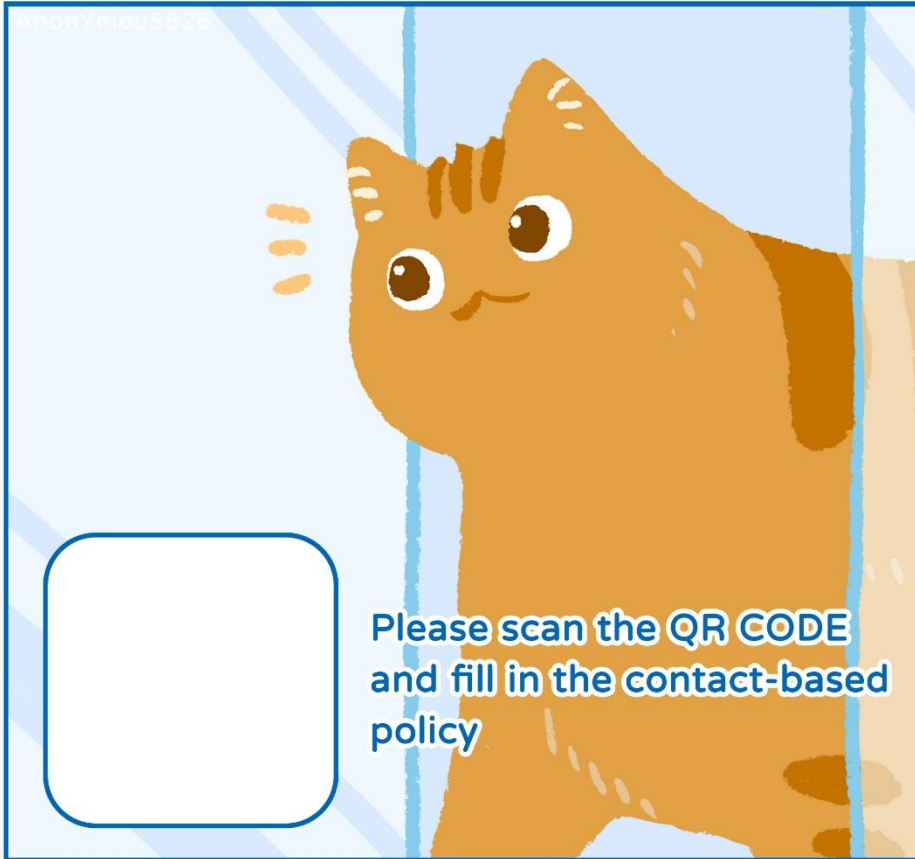
**WASH YOUR HANDS CORRECTLY AND FREQUENTLY** (Use soap for 20s)



**ALWAYS MASK UP AND COVER YOUR NOSE** (When you go in and out of public area)



**FOLLOW THE CORRECT INFORMATION ABOUT THE DISEASE**



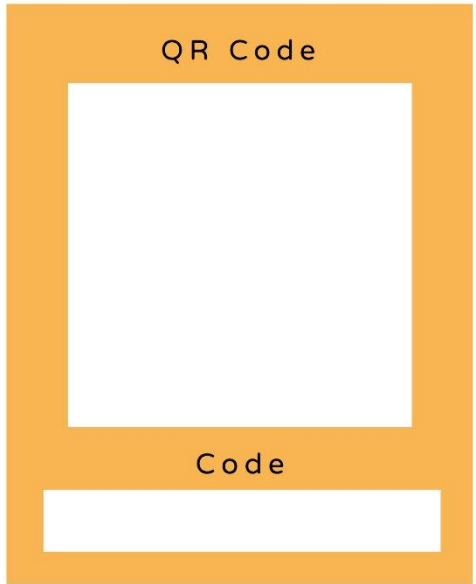
**ENTER THIS AREA,  
PLEASE FILL IN THE  
CONTACT-BASED POLICY  
AND MASK UP**



THIS SERVICE DON'T NEED TO ENTER  
ANY PERSONAL INFORMATION  
THE MESSAGES WILL BE DELETED BY  
THE CARRIER AFTER 28 DAYS

AnonYmous626

# THIS AREA USES MESSAGE TO FILL IN THE CONTACT-BASED POLICY



1

收件人：1922

場所代碼：111121314151617  
本次實聯簡訊限防疫目的使  
用。

Scan QR Code to  
send the  
message to 1922  
automatically

2

**REMEMBER MASK UP ALWAYS**

Let's fight together



Please show the message to  
the staff

**Thanks for your  
cooperation and  
Take Care of Yourself**

**OSA Cares about You**